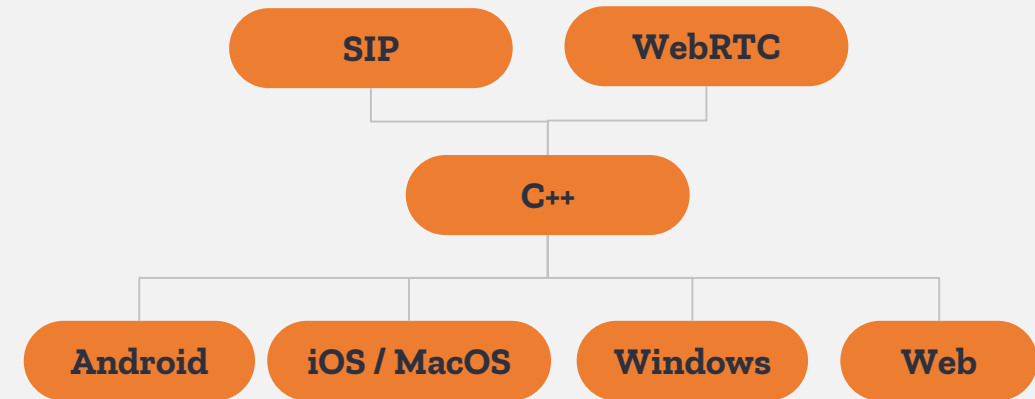


MULTIPLATFORM COMMUNICATION

A single, powerful app for calling, messaging, conferencing and collaboration, delivers a multi-device experience that works on a **browser, mobile device or room-based system and also desktop.**

Development of a single platform supporting all the different modes of High-scale audio conferencing. Extensive web collaboration, rich multi-vendor HD video, in an all-in-one software solution.

Tools



Customer

Unified Communications
Fortune 500 Company

Tech Group

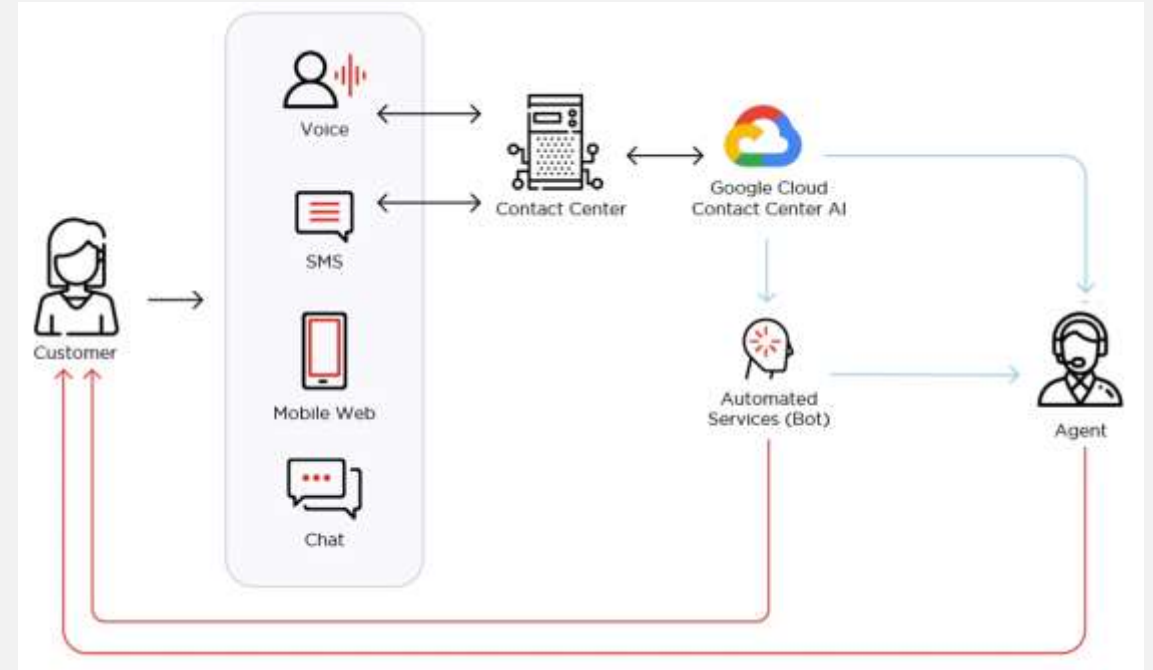
Cloud & DevOps
Multiscreen Development

Distributed Teams

46 FTE
+38 Sprints

INTELLIGENT INTERACTIONS

Integrating Google Cloud Center IA with a unified communication contact center. Decide the best path for customer engagement Virtual Agents capture and analyze the intent, actions, and ultimate outcome of each interaction in real time. This delivers an ever-evolving AI experience full of human-like, intelligent interactions. Plus, seamless handoffs to live agents include all context gathered.



Customer

Unified Communications
Fortune 500 Company

Tech Group

Cloud
Machine Learning

Distributed Teams

3 FTE
10 Sprints

Tools



VXML CCXML



Google Cloud
Partner

BLUR BACKGROUND

Use machine learning neural networks to do semantic segmentation of foreground and background, and apply blur only to the background on a live video call for increase user experience and privacy.

Keras | ONNX | MobileNet | Tensorflow



SPEECH DETECTIONS

Detect the speech activity when mute during a video call, to suggest unmuting. Use the mouth variation in movements to detect speech, using a machine learning neural network.

OpenCV | Dlib | Neural Networks

Tech Group
Machine Learning
Multiscreen & Cloud

Customer
Unified Communications
Fortune 500 Company

EMPOWER THE CONSUMER

It is a massive Android, iOS and Web app that allows customers to manage their own account. Including: status visualization, roaming activation, online payments, add new lines, buy new plans and among others. The app handles more than 8 million active users.

Key Success Factor

Google Play Rating: 4.4 Stars

Downloads: 10M+

Daily Users: 410K

Customer
#1 Argentina Mobile Service
Company

Tech Group
UX / UI, Cloud, DevOps
Multiscreen Development

Distributed Teams
20 FTE
More than 50 Sprints

Tools



OTT - CONTENT DELIVERY

Solution that enables personalized infinite catalog marketing including video, music, games and applications across multiple screens, with an intelligent recommendation engine based on user preferences and prior transaction history.

Feature Overview

- Catalog Management
- Offers and Promotions Management
- Personalized Catalog Targeting
- Entitlements and Billing Authority
- Dynamic Offer Generation Engine
- 3rd Party Search & Recommendation Engines

Customer

Fortune 500 Telecommunication Company

Tech Group

Data Center, Cloud, DevOps

Distributed Teams

5 FTE
More than 48 Sprints

Tools



Maven



Jenkins



¡THANKS!



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